# bugcrowd

# Validation & Triage

Reduce noise and rapidly prioritize vulnerabilities at scale

An integral part of the Bugcrowd Platform, Engineered Triage helps you focus on what's most important, faster.

Validating and triaging crowdsourced vulnerability submissions takes a lot of time, focus, and skill. Bugcrowd removes that overhead for you in the form of Engineered Triage, a core feature of the Bugcrowd Security Knowledge Platform™.

Unlike other providers that treat triage like an afterthought and make you wait days or weeks for results, we augment the specialized skills of a global, in-house triage team with the industry's most advanced triage toolbox. As a result, our platform validates, de-dupes, and prioritizes vulnerabilities accurately and rapidly, regardless of volume.

Bugs are classified and prioritized based on an open source Vulnerability Rating Taxonomy developed from a decade of experience and the industry's richest vulnerability knowledge base.

## 11
**Countries of presence**

## 24/7
**Tracking of P1s**

## 8.6hrs
**Avg time-to-first-touch (in real hours)**

## 99+%
**SLO achievement**

### Only Bugcrowd provides:

Engineered Triage as a core platform feature

Achievement of a stringent SLO 99+% of the time, even at Log4j scale (with premium SLAs available)

Global presence in 11+ countries for "follow-the-sun" tracking of P1s

Prioritization based on a battle-tested, community-driven Vulnerability Rating Taxonomy (with appeals available)
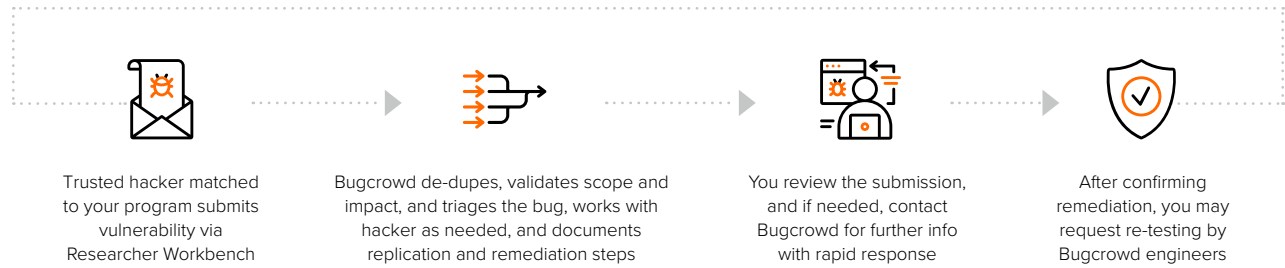
Dedicated staff (no third parties) for mobile, IoT, and other specializations, and automated workflows to support them

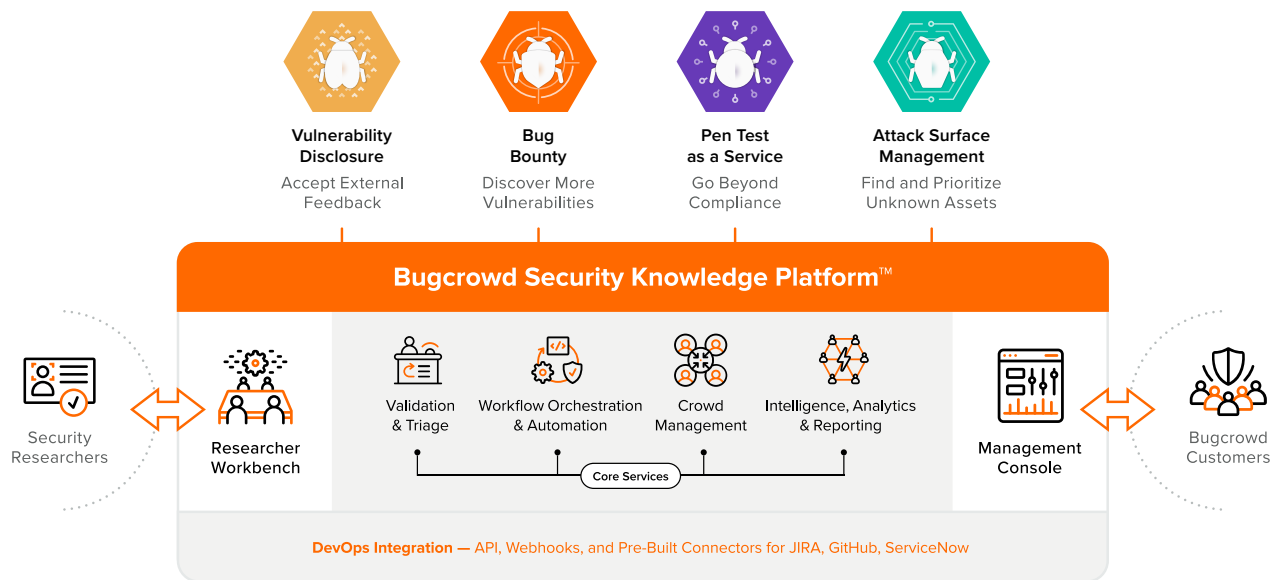Real-time visibility into decision-making and results

## Lifecycle of a Vulnerability

Trusted hacker matched to your program submits vulnerability via Researcher Workbench

Bugcrowd de-dupes, validates scope and impact, and triages the bug, works with hacker as needed, and documents replication and remediation steps

You review the submission, and if needed, contact Bugcrowd for further info with rapid response

After confirming remediation, you may request re-testing by Bugcrowd engineers

## Platform Overview

Bugcrowd is more than just a crowdsourced security company; we are a community of cybersecurity enthusiasts, united by a common purpose: to safeguard organizations from attackers. Our AI-powered, multi-solution crowdsourced security platform is built on the industry's most extensive repository of vulnerabilities, assets, and hacker profiles, meticulously curated over the past decade. This ensures that we identify the perfect hacker talent for each unique challenge, providing the scalability and adaptability needed to defend against threats, no matter how unique they may be.

**Vulnerability Disclosure**
Accept External Feedback

**Bug Bounty**
Discover More Vulnerabilities

**Pen Test as a Service**
Go Beyond Compliance

**Attack Surface Management**
Find and Prioritize Unknown Assets

**Bugcrowd Security Knowledge Platform**™

Security Researchers

Researcher Workbench

Validation & Triage

Workflow Orchestration & Automation

Crowd Management

Intelligence, Analytics & Reporting

Core Services

Management Console

Bugcrowd Customers

**DevOps Integration —** API, Webhooks, and Pre-Built Connectors for JIRA, GitHub, ServiceNow

### Right Crowd, Right Time

Need special skills? We match the right trusted hackers to your needs and environment across hundreds of dimensions using AI (CrowdMatch™).

### Engineered Triage at Scale

Using an advanced toolbox in our the platform, our global team rapidly validates and triages submissions, with P1s often handled within hours.

### Insights From Security Knowledge Graph

We apply knowledge developed over a decade of experience across thousands of customer programs to help you make continuous improvements.

### Works With Your Existing Processes

The platform integrates with your existing tools and processes to ensure that applications and APIs are continuously tested before they ship.

TESLA    indeed    credit karma    Walmart    mastercard    ATLASSIAN

Get started with Bugcrowd today:  **bugcrowd.com/try-bugcrowd**